workforce SOFTWARE

Modern Workforce Management for Higher Education
Create Moments That Matter, When and Where Work Happens

Against a backdrop of growing student demand for more affordable hybrid and remote learning, decreasing undergraduate enrollment, and educator burnout, institutions charting a path forward are tapping into the power of their people while also improving operational performance, labor optimization, and cost management using digital workforce management solutions.

As the recognized leader in our industry, WorkForce Software is the only global provider of workforce management solutions with integrated employee communications.

INFO~TECH RESEARCH GROUP
Customers Rate Us #1 for Trust, Security, and Performance

NUCLEUS RESEARCH
The Leading Vendor in WFM Value Matrix 10 Years Running

Our Higher Education Clients Realize Significant Value with WorkForce Software

Innovative higher education institutions achieve value through modern workforce management technology, including process efficiency, automation, payroll accuracy, grant hours tracking, absence and leave, flexible scheduling, and in-the-moment communications and training for all their workers.

CITY COLLEGES of CHICAGO
Education that Works

Elgin Community College

OHIO UNIVERSITY

Oregon State University

SBCC
SANTA BARBARA CITY COLLEGE

SDSU Research Foundation

UNIVERSITY OF DELAWARE

UC SANTA CRUZ

> "We run thin administratively on purpose, so any time we can adjust our efforts in ways that return more to the university, it just makes sense."
>
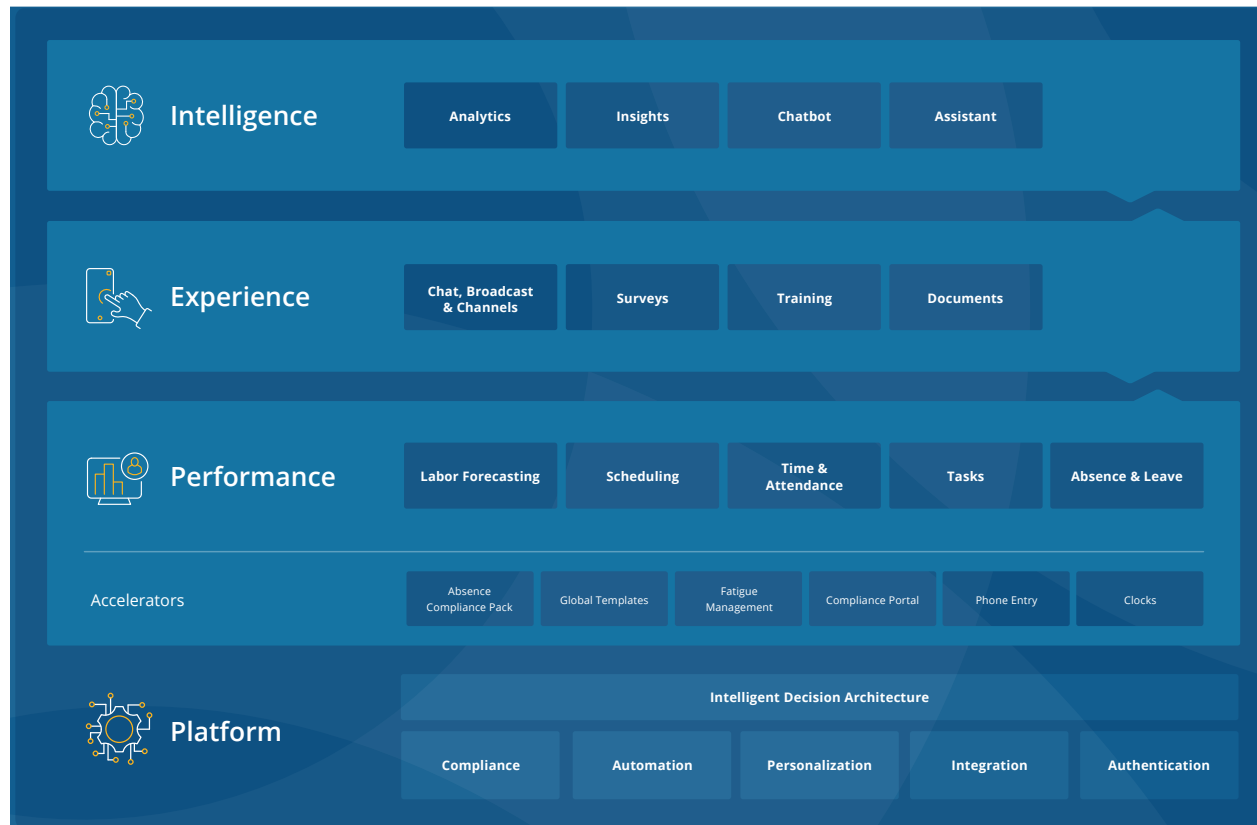> — Lissa Perrone, Director of Business Affairs, Oregon State University

> "Besides knowing that our rules are consistently applied, we are collecting much more accurate and complete data."
>
> — Kristin Richmond, HRIS Manager, Elgin Community College

Experience WorkForce Software

WorkForce Software is a higher education provider's modern workforce management solution to help keep operations running smoothly while ensuring compliance—and becoming the institution of choice for students, faculty, and staff. Enterprise-grade and future-ready, the WorkForce Suite adapts to your institution's needs—no matter how unique your pay rules, labor regulations, and scheduling requirements.

The WorkForce Suite

Intelligence
- Analytics
- Insights
- Chatbot
- Assistant

Experience
- Chat, Broadcast & Channels
- Surveys
- Training
- Documents

Performance
- Labor Forecasting
- Scheduling
- Time & Attendance
- Tasks
- Absence & Leave

Accelerators
- Absence Compliance Pack
- Global Templates
- Fatigue Management
- Compliance Portal
- Phone Entry
- Clocks

Platform
Intelligent Decision Architecture
- Compliance
- Automation
- Personalization
- Integration
- Authentication

Personalized one-stop approach
Offers a mobile-first, responsive design for access from any device and full support for the needs of your entire workforce, including adjuncts, faculty, full/part-timers, and student workers.

Self-service
Access to schedules, time sheets, gross hours, pay, absence and leave requests, shift swaps, availability, and communications for clarity and connection between leaders and co-workers.

AI-enabled urgency model
Uses real-time data to predict potential issues, prioritize tasks, automate actions, and send notifications to proactively address items that require immediate attention.

Global compliance
Works across multiple countries—no matter how unique your collective bargaining agreements, pay rules, labor regulations, schedules, or policies.

Built to adapt
Delivered through an enterprise-grade platform and an Intelligent Decision Architecture that enables rapid adaptation to new operating policies or regulatory change.

We're excited for the opportunity to partner with you to bring continuous innovation and collaboration to your institution's most valuable asset—your workforce.

Visit us at workforcesoftware.com/higher-education to learn more.