

# ATB FINANCIAL FREES WORKERS OF PAPER-DRIVEN SCHEDULE MANAGEMENT



## ATB Financial®

“Our old environment was paper-driven. Everything we did required a piece of paper. With this implementation, everything is electronic now, to the point where associates do their paperwork online.”

— Managing Director,  
CFO Operations

## Goals

- 1** Eliminate paper-driven time sheets and processes, giving time back to workers
- 2** Enable employees with self-service and managers with accurate data and visibility
- 3** Modernize user experience of managing schedules on desktop and mobile

## Challenges

- ➔ People management systems were outdated, disparate and inefficient — taking up many hours of administrative burden each week

## The ask

Provide workers the latest workforce management technology that makes managing schedules and submitting leave requests fast, easy and enjoyable — contributing to becoming one of the best places to work in banking

Significantly improve workers' experience and increase efficiency in how employees and managers conducted people administration

## The solution

ATB Financial adopted the ADP WorkForce Suite to transform workers' experience in managing schedules from solely paper-driven to electronic (with a mobile capability), while seamlessly integrating with SAP SuccessFactors®



"We got the best, and as a result we're going to have, and do have, the best human capital platform out there in banking."

— Chief People Officer

## A worthwhile investment

### ✓ Making work easier

Workers love the new system, finding it easier and more convenient to use. They've undone burdensome processes that built up over the years, which were causing an overload of administrative work. Employees now feel free to think more creatively and focus on strategic initiatives.

### ✓ Accurate reporting

Managers trust the quality of data coming in from employees, saving a significant amount of time they previously spent manually finding and fixing errors. Employees can proactively plan and communicate around their schedules with ease.

### ✓ Happier workers

Team members have gained clearer visibility and control over their schedules. "We really wanted to empower people to take control of their own information," says their Sr. Leader of People & Culture Operations.

### ✓ Improved company culture

Employee satisfaction has improved as the workplace is easier to navigate on a day-to-day basis. Managers manage with less frustration, and the mobile workforce has greater clarity on their work. With fewer bottlenecks, workers achieve their goals faster.

Discover how we can meet your organization's time and attendance needs.

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