

The Workforce Suite Analytics and Insights

Unlock the Power of Your Workforce Management Data

The WorkForce Suite tracks and harnesses an organization's detailed labor data to provide actionable analytics and insights to fine-tune workforce management activities—from increasing productivity to reducing labor costs. Gain unparalleled visibility into your enterprise labor activities, providing timely, comprehensive, and user-friendly insights that take the guesswork out of understanding your workforce's performance against measurable labor metrics.

Discover **Insights API**, a powerful and versatile data feed solution provided by WorkForce Software. Insights API seamlessly integrates your strategic workforce management data with your preferred business intelligence tools, delivering comprehensive insights and data-driven decision-making across your organization.

Improve Operational Efficiency

End Data Silos: Escape the constraints of siloed workforce management data. With Insights API, your organization gains the power access and utilize critical workforce information alongside other essential business data, creating a unified and holistic view of your organization's operations.

Wide Range of Datasets: Insights API provides a diverse array of datasets tailored to meet your unique business needs. Key datasets include bank balances, bank events, calculated time, clocking, employees, employee groups, pay, person, policy sets, role details, shifts, swipes, time, time exceptions, time off requests, timesheet summary, and user rights.

Flexible Integration: Insights API easily integrates with your existing data infrastructure, including data marts, data pools, and data lakes. Combine workforce data with HR, GL, ordering, project, and other systems to unlock greater insights and drive informed, integrated decision-making across your entire business operations.



“Our managers have more time to focus on improving the productivity of their store and mentoring their staff, and they have access to data that allows them to make strategic decisions on how to run their shops.”

— *Louisa Woodward*
Senior Productivity Manager,
Ladbrokes Coral Group

Analytics and Insights for Faster, More Accurate Decisions



Proactive Labor Insights

- **Key performance indicators:** Strategic decision-making powered by a rich set of real-time labor metrics to help identify areas of improvement at-a-glance.
- **Intelligent digital assistants:** Intelligent support that provides a prioritized list of tasks that are more urgent in nature from anywhere, on any device.
- **Proactive notifications alerts:** Keep stakeholders informed of time-sensitive critical information.

Transform Raw Data into Greater Operational Efficiency

- **Discover best practices:** Identify individuals or groups that are outperforming their peers and develop best practices.
- **Accelerate and measure adoption:** During rollout, leverage labor metrics that help identify new best practices and measure adoption rates.
- **Detect emerging trends:** Greater access to labor data and critical business driver information helps organizations see how labor activities affect financial results.

Reporting That Makes Sense

- **Pre-built, yet flexible reporting:** A comprehensive library of commonly requested reports with flexible filters to reflect the user's needs.
- **Actionable analytics:** Interactive data views allow users to incorporate graphs dynamically change hierarchies, granularity, and filters to support executive and operational reporting needs.
- **Leveraging existing reporting strategies:** Streamlined data feeds to a data warehouse and in-house business intelligence tools to connect and correlate enterprise data asset.

Visit us at workforcesoftware.com/workforce-suite/analytics-and-insights/ to find out how we can help your organization leverage detailed labor data to provide actionable analytics and proactive insights.

