

OREGON STATE UNIVERSITY IS TRANSFORMING THEIR FUTURE OF WORK

The largest public university in Oregon uses the ADP WorkForce Suite to manage diverse employee groups



"We run thin administratively on purpose, so anytime we can adjust our efforts in ways that returns more to the university, it just makes sense."

— Director of Business Affairs

Goals

- 1 Support a workforce of 12,000+ employees with digital time and attendance processes that are accessible and user-friendly**
- 2 Keep pace with the evolving needs of a public university with customisable software that can be adjusted in-house**
- 3 Take the complexity out of protected leave management with automated technology**

Challenges

- ➔ Growing stacks of handwritten timesheets overwhelmed payroll administrators, causing inaccuracies to be overlooked
- ➔ Difficulty establishing consistency in policies and procedures across a large workforce of at least ten different employee classifications
- ➔ Lack of consistency and changing regulations made tracking 300+ protected leave cases a month complicated and time consuming

The ask

Give manual time and attendance processes a digital upgrade with easy-to-use software that relieves the administrative burden and promotes accuracy across a large and diverse workforce

The solution

Implemented in 2012, the ADP WorkForce Suite supports OSU's administrative budget with automated and straightforward systems that promote efficiency across the workforce



“WorkForce Software, an ADP Company, doesn't trip up when we ask them **'Hey, can we do this?'** They are right there, and they help us get our business done.”

— Director of Business Affairs

Modern workforce management

✓ Positive customer experience

As the largest public university in Oregon, OSU's unique workforce management needs continue to evolve and change. The ADP WorkForce Suite's Intelligent Design Architecture makes it easy for HR to update the platform in-house. When bigger issues arise, OSU's account manager and executive sponsor readily offer support and solutions.

✓ Consistent and reliable time-tracking

Managing a diverse workforce of over 12,000 hourly, salaried, exempt, non-exempt and student employees with manual processes complicated tracking overtime and specialty pays. The ADP WorkForce Suite's time and attendance capabilities and automated processes relieved the administrative burden for payroll employees, providing consistent and accurate calculations.

✓ User-friendly technology

The ADP WorkForce Suite requires little to no training for employees, regardless of their technical aptitude. Now employees spend less time calculating their timesheets and more time focused on their work. OSU employees, ranging in classification and rosters, can track their work from anywhere using the mobile app.

✓ Simplified protected leave management

With an average of 300 protected leave cases per month, OSU relies on the ADP WorkForce Suite Absence Management to stay ahead of changing regulations and properly and consistently track leave.

Discover how we can meet your organisation's time and attendance needs.

Visit wfsaustralia.com/workforce-suite/time-and-attendance to learn more.

