![WorkForce Software logo](workforce SOFTWARE)

# WorkForce Suite for the Public Sector

Enabling Public Service Excellence with Modern Workforce Management

Government organizations are tasked with bringing quality support to their community, but economic disruptions and labor shortages threaten the delivery of essential services. WorkForce Software's solutions serve to improve your employee experience and operational performance, maintain accurate time tracking and pay, and support regulatory compliance.

Leading our industry, WorkForce Software is the only global provider of workforce management solutions with compliance automation, flexible scheduling, and digital employee experience capabilities.

**INFO-TECH** RESEARCH GROUP — 97% of Customers Experience High Value and Plan to Renew

**NUCLEUS RESEARCH** — The Leading Vendor in WFM Value Matrix 10 Years Running

## Our Public Sector Customers Realize Significant Value with WorkForce Software

The WorkForce Suite helps public sector organizations achieve fiscal responsibility, streamline compliance efforts, streamline operations, and improve workforce engagement.

CITY OF ROSEVILLE CALIFORNIA · THE CITY OF Red Deer · SEAL OF COOK COUNTY ILLINOIS · THE CITY OF WINDSOR ONTARIO, CANADA · CITY OF OMAHA, NEBRASKA

GREAT SEAL OF THE STATE OF DELAWARE · Minnesota Department of Veterans Affairs · DENVER PUBLIC SCHOOLS · OHIO UNIVERSITY

> "With the software system fully in place across all homes, we have found that staff are better able to view their schedules, report their time, and managers have access to reports that help in their work."
>
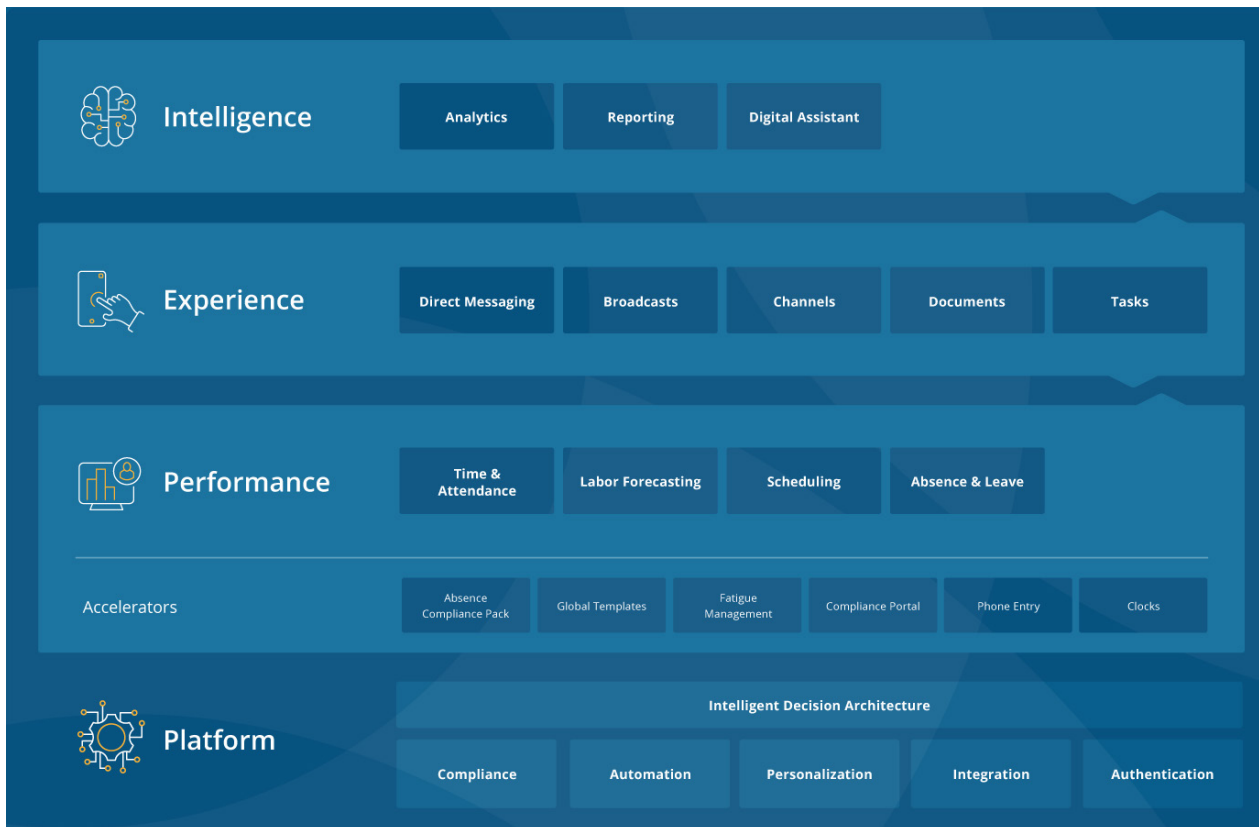> — Minnesota Department of Veterans Affairs

> "The WorkForce Suite has given us a way to interact with employees in a way that makes them feel connected to their payroll data."
>
> — City of Omaha, Nebraska

# Experience WorkForce Software

WorkForce Software offers enterprise-grade solutions that can be configured to meet the specific demands of public sector environments. We can support your most unique rules for regulatory or union requirements, payroll, scheduling, and time and attendance — all while fostering worker skills development and efficient communication, so you can serve the public effectively and proactively.

## The WorkForce Suite



Intelligence — Analytics | Reporting | Digital Assistant

Experience — Direct Messaging | Broadcasts | Channels | Documents | Tasks

Performance — Time & Attendance | Labor Forecasting | Scheduling | Absence & Leave

Accelerators — Absence Compliance Pack | Global Templates | Fatigue Management | Compliance Portal | Phone Entry | Clocks

Platform — Intelligent Decision Architecture — Compliance | Automation | Personalization | Integration | Authentication

### Personalized one-stop approach

Offers a mobile-first, responsive design for access from any device and full support for your workforce management and employee engagement needs.

### Employee self-service

Access to schedules, time sheets, gross hours, pay, absence and leave requests, shift swaps, availability, and communications for clarity and connection between leaders and co-workers.

### Intelligent urgency model

Uses real-time data to predict potential issues, prioritize tasks, automate actions, and send notifications to proactively address items that require immediate attention.

### Task management

Create workflows that define priorities and deadlines, so tasks are assigned to, managed, and completed by the right team members.

### Universal compliance

Compliance with national and local labor laws and regulations, unique pay rules, schedules, contracts, policies, or union and collective bargaining agreements.

### Built to adapt

Delivered through an enterprise-grade platform and an Intelligent Decision Architecture that enables rapid adaptation to new operating policies or regulatory change.

We're excited for the opportunity to partner with you to bring continuous innovation and collaboration to your organization's most valuable asset—your workforce.

Visit us at workforcesoftware.com/public-sector to learn more.

**workforce** SOFTWARE