Getting Started With Application Managed Services (AMS)

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SOFTWARE

Whether you're just starting out or in an active implementation, it's important to carefully consider how and who will administer the application after go-live.

The most successful AMS engagements include cross-functional collaboration with your teams:

- ⊘ **IT:** Assists with spend management and drives system updates
- ⊘ **HR:** Describes changes
- ⊘ **Operations:** Responsible for overall users of the application
- ⊘ **Payroll:** Performs testing and evaluation

How AMS helps with process success:

- ⊘ Change Management
- ⊘ Project Planning
- ⊘ Future Expansions

Why you should engage with our AMS team:

- ⊘ CBAs for System Updates
- ⊘ Data and Supplemental Reports
- ⊘ Integrations and Planned System Changes
- ⊘ Future Changes: PTO Policies, Pay Codes
- ⊘ Feature Adoption: Absence, Scheduling, APIs
- ⊘ Proactive System Monitoring
- ⊘ Consulting: System Value, Evaluation, Mentorship, Training

❯ **Learn more** about how Application Managed Services can help you maximize your software investment. If your application is currently live, please contact your Account Relationship Manager.