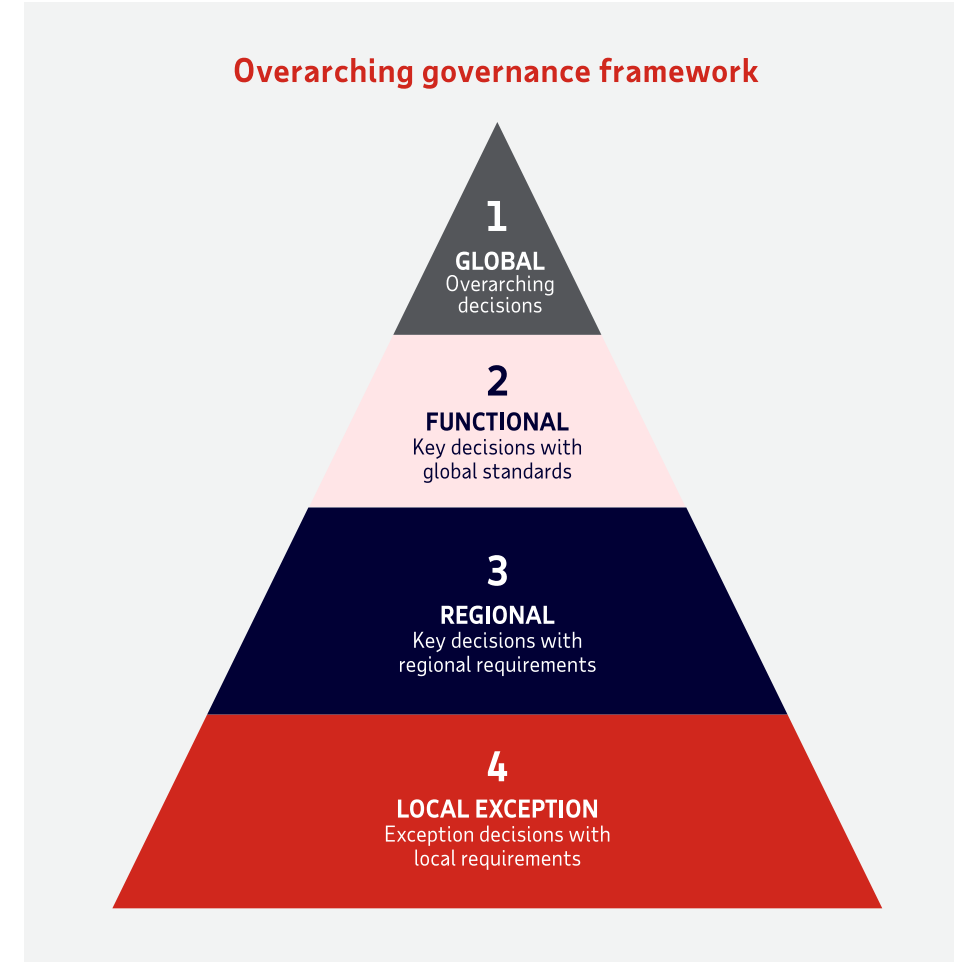


WORKFORCE MANAGEMENT GOVERNANCE TO MEET YOUR SPECIFIC GLOBAL AND LOCAL REQUIREMENTS

A decision-based workforce management governance strategy helps guide the consistent deployment of capabilities across the organization. Establishing an overarching governance model helps your implementation adhere to a hierarchy of governing principles that accounts for both the desire for global standards and the reality of local requirements that may require exceptions.

Here are some aspects to consider when building a governance framework for effective workforce software implementations:

- **Global governance authority**
Sets the overall vision, core principles and non-negotiable standards
- **Regional and local decision bodies**
Accounts for region-specific or country-specific legal, regulatory and cultural requirements
- **Decision domains**
Defines decision categories (e.g., timekeeping rules, scheduling, integrations) and which level governs them
- **Exception management**
Allows for formal requests, documentation and approval of deviations from global standards
- **Monitoring and feedback**
Provides mechanisms to assess the impact of decisions and feed lessons back into governance refinement



Read the full playbook to learn how to deploy workforce management software at global scale while maintaining local flexibility through strong governance.

[Access playbook](#)