

# WorkForce Intelligence

Analytics and Data Accelerate Intelligent Responses

Whether navigating short-term or long-term disruption, expanding into new opportunities, or managing day-to-day activities, data-driven and proactive intelligence is crucial for organizations to make timely and informed decisions that create positive outcomes in business performance and employee experience.

WorkForce Intelligence delivers insights through digital assistants, with reporting, highly visual and interactive executive dashboards, and analytics to help organizations identify, prioritize, and raise awareness of emerging trends and potential risk factors, provide guidance on next steps, and measure organizational performance against key performance metrics. Whether monitoring overtime, unplanned absence, or checking employee well-being indicators, WorkForce Intelligence is here to help.

## The WorkForce Suite



## The Benefits of WorkForce Intelligence

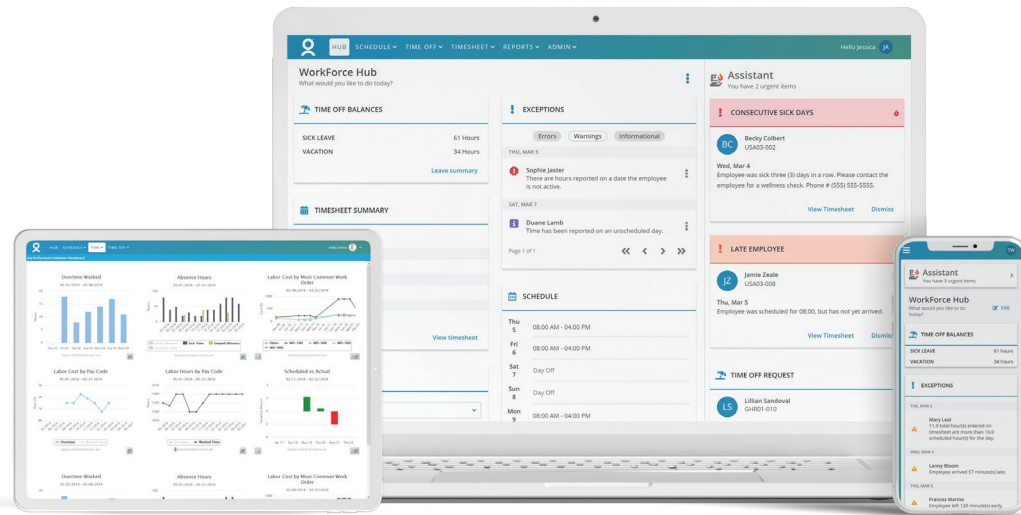
Organizations implementing workforce analytics expect to see improved decision making (71%), better understanding of the workforce (64%), and cost savings (54%).<sup>1</sup>

- ETHRSEA, Survey, 2022

"WorkForce Software's innovative WorkForce Suite helps our managers prioritize urgent tasks and our employees efficiently manage their schedule and pay."

— Meghan Rees, Director of Workforce Management, Maple Leaf Sports & Entertainment

# Equip Stakeholders to Prioritize Needs and Adapt to Changing Conditions



## Digital Assistant Surfaces Urgent Tasks and Issues

- Evaluates real-time data and identifies potential risk factors that impact operations, compliance, or employee well-being.
- Urgency model prioritizes risk factors, removing the clutter of non-urgent requests and tasks.
- Issues predictive and proactive notifications to alert managers and other stakeholders when immediate action is required.

## Contextual Conversations Hasten Replies to Improve Employee Experience

- Captures real-time employee sentiment as risk factors (such as burnout) arise.
- Confirms employee fitness for duty, identifies safety risks before employee arrives at work, and communicates next steps.
- Evaluates employee feedback, communicates next steps, and informs emotionally intelligent responses.

## Data and Analytics Measure Success Against Key Performance Indicators

- Provide stakeholders with easy-to-consume and contextual views of the key metrics.
- Deliver a deeper understanding of emerging trends and outliers to inform and refine strategic direction through analytics.
- Reveal workforce insights with data feed APIs, accessible in existing BI tools, to spotlight trends and action areas in your people data.

Visit us at [workforcesoftware.com](https://workforcesoftware.com) to find out how we can provide your organization with data-driven intelligence that help operations run smoothly—even during times of change.

