

# WorkForce Performance

Equip Your Team to Do Their Best Work, Wherever Work Happens

Leading organisations prioritise initiatives that create and maintain a high-performing, agile workforce. To build the foundation for a modern workforce, organisations must set clear expectations and goals, remove obstacles that distract from core business and enable employees to perform their best work. Only then can the heart of the organisation—its people—focus on the activities that create the most value.

WorkForce Performance delivers enterprise-grade labour forecasting, scheduling, time, attendance and absence management capabilities that provide a new level of adaptability, efficiency and ease of use to ensure organisations can support their global teams while leading through change. Thus organisations can quickly respond to changing business conditions, optimise labour, improve data accuracy and simplify compliance.

## The WorkForce Suite

**Intelligence**

**Experience**

**Performance**

Accelerators

**Platform**

### Optimising the Performance of Your Global Workforce

An integrated solution for easy, anywhere and always-on management and optimisation of your workforce including forecasting labour requirements, scheduling, time, attendance, absence, leave and accommodations. Powerful together, or available stand-alone to meet each of your workforce needs.

- Time & Attendance
- Labour Forecasting
- Scheduling
- Absence & Leave

## The Benefits of Employee Performance

By 2025, 80% of large enterprises with hourly workers will have invested in WFM to support the employee experience and/or digital workplace initiatives.

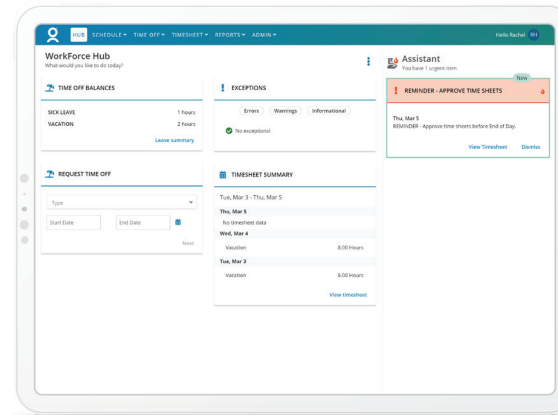
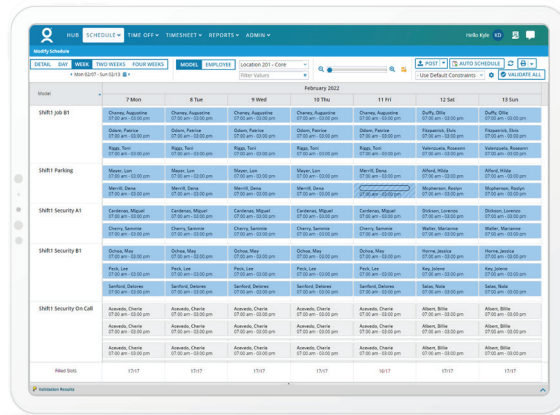
— Gartner® 2023 Market Guide for Workforce Management Applications

“WorkForce Software provided us with the agility to respond to changing policies as it relates to the pandemic, allowing us to quickly implement new codes and policies.”

— Chris Reynolds, Manager, Global Payroll Services, Phillips 66



# Ensure Your Workforce Has the Tools to Succeed



## The Right People for the Right Work

- Accurately forecast labour demand based on historical data, emerging trends and business KPIs to ensure optimal labour coverage.
- Automatically optimise schedules to meet forecasted demand and confirm employee fitness for duty, availability, preferences and qualifications.
- Identify gaps in coverage and quickly fill empty shifts with the right people through automated shift offers.
- Easily fine-tune schedules in real time to accommodate unexpected peaks and lulls in customer demand.

## Control Labour Spend and Simplify Compliance

- Improve data capture accuracy with diverse time capture options, including wall-mounted time clocks, mobile or online clocks and phone or SMS options.
- Mitigate risks with predictive and proactive alerts to enable a swift response to prevent or correct noncompliance.
- Prove compliance with audit trails that detail what, when, where and how data was processed.
- Automate all attendance, gross pay, work hour limit, break and rest period rules—whether driven by regulations, legislation or unique contractual or internal policies.

## Clear Expectations

- Accommodate fluctuating labour demand without added costs by including all roles an employee will perform in a shift and when they will be carried out.
- Track and record leaves and absences automatically through employee self-service to reduce manual administration.
- Provide employees with flexible or hybrid work arrangements that indicate when employees must work and when they have discretion.
- Configure workflows that easily communicate the steps required for each action, request or approval while automating those that meet organisational standards.

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